



National Preparedness Month

Tips to Ensure Your Safety Throughout the Season

September is designated as National Preparedness Month, and Rainbow Water works with local community organizations and public agencies to encourage our community members to take steps to prepare for emergencies. Below are helpful tips to prepare your home and loved ones for a wildfire event, rainstorm or wind event.

Weed Abatement and Zone 0

Protecting your home from wildfires starts with preparing defensible space around your home, with more fire-resistant landscaping. The first five feet from your home or structure is known as Zone 0 and should be clear of any combustibles, which include tree branches, bushes, mulch, and plants from the immediate five-foot perimeter to reduce ignition from flying embers.



- Mitigate the risk by regularly trimming trees, bushes, and weeds to prevent them from touching the home.
- Plant water-wise landscaping to protect your home and local watershed.
- Rock, gravel, and other noncombustible ground cover can help create an ember-resistant zone around your home.

Create a fire-resistant landscape with rebates and resources from the County of San Diego's Waterscape Rebate Program. For more information visit: sandiegocounty.gov/watershedrebates

Prepare Your Home

The key to a successful emergency plan is preparation.

- Assemble an emergency kit with batteries, flashlights, first aid kit, map, medication, non-perishable food, pet food and water. Make sure the kit is regularly updated, and all household members know its location.
- Design your emergency plan with an evacuation meeting place and know your evacuation route.
- Download emergency notification mobile phone apps from Genasys, Watch Duty, Alert San Diego and more.
- Sand bags are available at a variety of locations in North County, more information at ncfireca.gov.

Explore more resources at rainbowmwd.ca.gov/Emergency-Prep-Tips

Around the District

Highlights from the General Manager

Join Us for a Committee or Board Meeting

This past year, the Board voted to change the format of the District's standing committees.

The Committee meetings are now co-chaired by two Board members and are open to the public without restriction. The meetings are designed for information and discussion on matters relevant to each standing committee including Engineering & Operations, Budget & Finance, and Communications and Customer Service. Committee meetings are meant to provide a less formal setting that encourages open dialogue between committee members, staff, and customers of Rainbow Water District. Come join us for a meeting and have your voice heard by District decision makers.



How to Participate

Meetings are held in the Rainbow Water board room, via Zoom, and live on YouTube on Tuesdays at 1:00 p.m.

Board Meetings

- Oct 27, Nov 17, Dec 15

Committee Meetings

- Engineering & Operations: Oct 6, Nov 3
- Budget & Finance: Oct 13, Nov 10
- Communications & Customer Service: Nov 18

Meeting agenda, public comment information and past meeting details are available on the website: rainbowmwd.ca.gov/Meetings



Are You Receiving Emergency Alerts from Rainbow Water?

Update your contact information with your current cell phone number and email address to receive the most up to date information on events including water outages and important information. Call to update your info at 760-728-1178 or complete the form online at rainbowmwd.ca.gov/Update-Your-Info





Construction Notice

Pipeline 5 Relining by San Diego County Water Authority

The San Diego County Water Authority will begin construction on a project to rehabilitate approximately 5,000 feet of major pipeline. Crews will access the pipeline through three portals in the Bonsall area, west of Interstate 15 and south of Gopher Canyon Road. Construction is expected to last one year, ending in summer 2027. The Water Authority is coordinating with local agencies to ensure water service is maintained. Rainbow Water is not involved in the project.

For more information call the Water Authority at 877-682-9283 extension 7005 or visit <https://bitly/p5relining>

Track Your Water with Flume



Looking for a way to protect your home and reduce water waste? Track your water use and receive leak notifications all in one place with Flume, a smart water monitor device. Flume is available to Rainbow Water customers at an exclusive reduced price with a rebate upon installation.

Rainbow Water was the first public agency to partner with Flume in 2019, and since then, over 1,000 of our customers have purchased the device. Now customers can order the new Flume 2x with all the benefits of extended WiFi range, lithium battery replacement, and real-time tracking. Same great service with an upgraded device at a discounted rate and no monthly fees.

Order Flume and Start Tracking Your Water Use

- Purchase your Flume device for \$125 (plus shipping and tax)
- Install your Flume device within 10 days (installation is do-it-yourself, with video tutorials on YouTube and in the Flume app)
- Automatically get \$50 refunded to your credit card when you install in 10 days

To ensure a smooth setup process, remember to use the same email address when purchasing Flume and setting up your Flume account.

For more info and to claim your rebate visit: rainbowmwd.ca.gov/Flume

North County Fire Open House

Live Demonstrations from Your Community Organizations

Celebrate Fire Prevention Month at the North County Fire District's Annual Open House. Fire deputies will be on hand to answer questions on evacuations, emergency preparation, and road closures during a wildfire. The all ages event is free to the public, and kids will have the opportunity to view emergency vehicles up close and participate in fire and safety demonstrations. Various public agencies including Rainbow Water will have resource booths on emergency preparedness and safety.

Come visit the Rainbow Water booth for fun giveaways and rebate information. All Rainbow Water customers receive a free reusable water bottle, travel dog bowl, and tote bag while supplies last.

Saturday, October 24, 2026

9:00 a.m. - 1:00 p.m.

North County Fire Station One
315 E. Ivy Street, Fallbrook



Join Rainbow Water and other community groups to learn about emergency preparedness and safety. More info at: ncfireca.gov

2026 General Election

Ballot Drop Box at Rainbow Water Headquarters & County of San Diego Registrar's Voting Tips

The County of San Diego Registrar of Voters office is scheduled to mail ballots for the General Election to all registered voters the week of October 5. Voters have the choice to vote in person, by mail, or return to a secure ballot drop box location. Rainbow Water is designated as an official ballot drop box location and is available to all San Diego County residents to drop off ballots.

Rainbow Water Headquarters Official Ballot Drop Box

Dates Open: October 6 - November 3, 2026

Time: Monday - Friday, 8:00 a.m. - 4:30 p.m., Closed on weekends

Election Day: Tuesday, November 6, 2026, 7:00 a.m. - 8:00 p.m.

Location: Rainbow Water Headquarters, 3707 Old Highway 395, Fallbrook



Ballot tips from the San Diego County Registrar's Office:

- Sign, date, and seal your envelope
- Return your ballot at a ballot drop box location or by mail no later than Nov 3

For polling locations, ballot drop box locations, and voter information, scan the code or visit: sdvote.com



3707 Old Highway 395, Fallbrook, CA 92028
Customer Care & After Hours: 760.728.1178
Office Hours: Mon-Fri 8:00 a.m. - 4:30 p.m.
RAINBOWMWD.CA.GOV